



Attention HR Directors and General Managers  
Peace of Mind - Just in Time



**“What it Takes to Take the Lead”**  
**Supervisor and Manager Skills for Success**

**When:** Wednesday, November 18th  
Registration 8:00 am  
8:30 – 12:15  
1:00 – 3:15  
Lunch will be served  
Beer and wine Après

**Where:** Alpine Meadows Resort  
2600 Alpine Meadows Road  
Alpine Meadows, CA  
530 583 4232

**It’s a deal:** Half Day \$59 per person, early bird \$49  
All day \$89 per person, early bird \$79  
Lunch and Après is included for all day participants  
Early bird and volume discounts until November 12th

**Is Your Team Ready?**  
Presented from the perspective of a seasoned management insider using familiar scenarios and relevant examples, these fast-paced workshops untangle the web of employment laws and outline coaching and motivation techniques and tips. Help your leaders succeed with indispensable tools that they’ll immediately use to take the lead with team members.

**Morning Workshops: ‘Legal Landmines: Top 10 Employment Laws Supervisors and Managers Need to Know’**

Being a good supervisor just takes common sense, right? If only it were that easy. Everyday managers and supervisors need to be sensitive to the needs of team members as they navigate a potential minefield of legal requirements. When an employment case goes before a jury, the two most important factors are whether the employer acted *consistently* and *fairly*. Avoid the common mistakes even good managers make to keep you and the company out of trouble.

**“Coaching with Care”**

“They’re just not responding!?” One of the most challenging and rewarding parts of being a good leader is coaching people. Take a completely practical approach to coaching good performance, poor performance, and that person on the dead-end road. Learn the three primary styles of recognition and how your own personal preference influences your perspective. Take away the unforgettable and reliable 5-step formula to streamline even the toughest of conversations. When you see it, say it – you’re their coach.

**Afternoon Workshop: ‘Love ‘Em or “Lose ‘Em”**

We’ve selected the best, now we need them to be engaged and ready to make a contribution. You’ll discover the four basic needs of all people, learn the art of motivation, what makes your best people stay and why they leave. Walk away with 26 suggestions from A to Z to Love ‘Em or Lose ‘Em.”

**This advice about your teeth applies to your staff as well:**  
  
**“You don’t have to pay attention to all of them, only the ones you want to keep”**